



# Recall Release

**CLASS I RECALL**  
**HEALTH RISK: HIGH**

Congressional and Public Affairs  
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## **LUVO INC. (USA) RECALLS POULTRY PRODUCTS DUE TO MISBRANDING AND UNDECLARED ALLERGENS**

WASHINGTON, Aug. 12, 2017 – Luvo Inc. (USA), a Blaine, Wash. establishment, is recalling approximately 4,805 pounds of poultry products due to misbranding and undeclared allergens, the U.S. Department of Agriculture’s Food Safety and Inspection Service (FSIS) announced today. The products are mislabeled as Chicken Chile Verde that contain milk and soy, but contain Turkey Meatloaf, which has additional allergens, eggs and fish (anchovies), that are not declared on the product label.

The products were produced on June 13, 2017. The following product is subject to recall:

- 10 oz. retail cartons containing “LUVO Steam in Pouch A LITTLE SPICE CHICKEN CHILE VERDE with white chicken, black beans, and polenta” and lot code: 2018JUN13A, with a best before date of June 13, 2018.

The products subject to recall bear establishment number “424” inside the Canadian Food Inspection Agency (CFIA) mark of inspection. These items were shipped to distributors in California, Florida, Indiana, Iowa, Missouri, North Carolina, Ohio, Pennsylvania, Texas, Virginia and Wisconsin for further distribution.

The problem was discovered after the firm received consumer complaints of the wrong meal inside the retail boxes.

There have been no confirmed reports of adverse reactions due to consumption of these products. Anyone concerned about an injury or illness should contact a healthcare provider.

Consumers who have purchased these products are urged not to consume them. These products should be thrown away or returned to the place of purchase.

FSIS routinely conducts recall effectiveness checks to verify recalling firms notify their customers of the recall and that steps are taken to make certain that the product is no longer

available to consumers. When available, the retail distribution list will be posted on the FSIS website at [www.fsis.usda.gov/recalls](http://www.fsis.usda.gov/recalls).

Consumers with questions about the recall can contact the Digital Community Manager Oli Maughan, Luvo, Inc., at (844) 880-5866. Media with questions about the recall can contact Oli Maughan, Luvo, Inc. by phone at (604) 340-1166 or email [omaughan@luvoinc.com](mailto:omaughan@luvoinc.com).

Consumers with food safety questions can "Ask Karen," the FSIS virtual representative available 24 hours a day at [AskKaren.gov](http://AskKaren.gov) or via smartphone at [m.askkaren.gov](http://m.askkaren.gov). The toll-free USDA Meat and Poultry Hotline 1-888-MPHotline (1-888-674-6854) is available in English and Spanish and can be reached from 10 a.m. to 6 p.m. (Eastern Time) Monday through Friday. Recorded food safety messages are available 24 hours a day. The online Electronic Consumer Complaint Monitoring System can be accessed 24 hours a day at: <http://www.fsis.usda.gov/reportproblem>.

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NOTE: Access news releases and other information at FSIS' website at <http://www.fsis.usda.gov/recalls>.

Follow FSIS on Twitter at [twitter.com/usdafoodsafety](https://twitter.com/usdafoodsafety) or in Spanish at: [twitter.com/usdafoodsafety\\_es](https://twitter.com/usdafoodsafety_es).

#### **USDA RECALL CLASSIFICATIONS**

**Class I** This is a health hazard situation where there is a reasonable probability that the use of the product will cause serious, adverse health consequences or death.

**Class II** This is a health hazard situation where there is a remote probability of adverse health consequences from the use of the product.

**Class III** This is a situation where the use of the product will not cause adverse health consequences.

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